I. PROFESSIONAL REGULATION COMMISSION

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Income-earning ability increased

ORGANIZATIONAL OUTCOME

Highly ethical, globally competitive, and recognized Filipino professionals ensured

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2022 TARGETS
Highly ethical, globally competitive, and recognized Filipino professionals ensured		
PROFESSIONAL LICENSURE PROGRAM		
Outcome Indicators		
1. Percentage of graduates in all certificate courses given professional certification	56%	56%
Output Indicators		
1. Percentage of applications for licensure examinations acted upon within two (2) days from filing	100%	100%

2. Percentage of test items prepared/formulated/peer reviewed by the Professional Regulatory Boards	98%	100%
3. Percentage of statistical data for monitoring of school performance generated within one day after the release of examination results	100%	100%

PROFESSIONAL REGULATION PROGRAM

Outcome Indicators

1. Percentage increase in number of professionals registered under various mutual recognition arrangements within ASEAN and other countries including international trade agreements where the Philippines is a signatory	5%	6%
2. Percentage of cases resolved within three (3) months	4%	8%

Output Indicators

1. Percentage of request for professional identification cards (PICs) and registration certificates acted upon within the prescribed timeframe	100%	100%
2. Percentage of complaints with investigations conducted	100%	100%
3. Number of institutions and establishments where professionals are employed that are inspected and monitored	1,062	1,050

PROFESSIONAL DATABASE MANAGEMENT PROGRAM

Outcome Indicators

1. Percentage reduction of process cycle time of frontline services upon conversion to online services	95%	96%

Output Indicators

1. Percentage increase in the number of applicants and professionals provided with online services	60.80%	33.75%